# **WITHDRAWAL FROM THE CONTRACT**

**Address**

**OSA, z.s.**

VAT: CZ63839997

Headquaters: Čs. armády 786/20, 160 56 Prague 6

Contact Address: 222/128 Bělehradská Street, 120 00 Prague 2

E-mail: tradicevobrazech@osa.cz

**I hereby declare that I withdraw from the Contract:**

Name and surname:

Address:

Phone:

E-mail address:

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|  |

Date of conclusion of the Contract:

Order number:

Invoice number:

Specification of the Goods to which the Contract relates:

The method for reimbursement of the funds received, including, where applicable, the bank account number:

Date:

Signature:

If the buyer is a consumer, he/she has the right to withdraw from the already concluded purchase contract within 14 days from the date of receipt of the goods, without giving any reason and without any penalty, if he/she has ordered the goods via the e-shop of **OSA, z.s.** (hereinafter referred to as "**OSA**") or other means of distance communication, except for the cases referred to in § 1837 of Act No. 89/2012 Coll., the Civil Code, as amended. The buyer shall notify OSA of such withdrawal in writing to OSA's address or electronically to the e-mail address indicated on the sample form.

If the buyer, who is a consumer, withdraws from the purchase contract, he shall send or hand over to OSA the goods he has received from OSA without undue delay, at the latest within 14 days of withdrawal from the purchase contract.

If the buyer who is a consumer withdraws from the purchase contract, OSA shall return to the buyer without undue delay, but no later than 14 days after the withdrawal from the purchase contract, all funds (purchase price of the delivered goods) including delivery costs, which it has received from the buyer on the basis of the purchase contract, in the same manner. If the Buyer has chosen a delivery method other than the cheapest method of delivery offered by OSA, OSA shall refund the Buyer the delivery costs only in the amount corresponding to the cheapest delivery method offered. OSA shall not be obliged to return the funds received to the Buyer before the Buyer has handed over the goods to OSA or proved that it has dispatched the goods to OSA.